

Date	15th September 2023
Item	5.0
Title	Interim Chief Executive's Report
Author	Robert Morris, Interim CEO
Purpose	This report updates the Board on key activities across the organisation since 30 th June 2023.
Recommendation	To NOTE the report.
Timing	N/A
Impact assessment	None
Impact on Regulatory Objectives	This report provides an update on activities carried out by the Interim CEO and senior managers and a summary of other areas of the business of which the Board should be aware. These affect all the regulatory objectives. More detail will be found in other reports presented at the meeting.
Implications for Resources	This report covers staffing, operations and resource implications affecting CRL since the last Interim CEO report (June 23) CRL has both contingency and operating reserves. Therefore, financial resources are satisfactory. IT resourcing generally is satisfactory; however, the shared services element of the CRM remains unchanged. HR support shared services have now ceased and responsibility for HR has been outsourced to Croner utilising Bright HR software.
Impact on Consumer Empowerment	This report covers some high-level meetings linked to consumer empowerment. The consumer facing projects and issues can be found in the Director of Governance report.
Impact on Ongoing Competence	None
Publication Status	The report is for publication.
Appendices	None

Legal Services Board

1. Meetings took place on the 24th July and 31st August 2023 between the LSB, CRL and CILEx to review the timetable and action plan following the recommendations published in the LSB investigation report.
2. A meeting in person has been arranged between the CRL Interim CEO, CRL Chairman and LSB counterparts on 5th October.
3. The CRL Interim CEO attended the Market Transparency Co-Ordination and Oversight Group (MTCOG) meeting on 26th July.

4. A detailed response was submitted to the LSB's Regulatory Performance Assessment Information request.
5. The LSB/CRL regular relationship management meeting took place on 13th July 2023. The next meeting will be held on 15th September 2023.

CILEX

6. Ongoing fortnightly meetings between the CRL Interim CEO and the CILEX CEO are taking place. The focus being on PCF refunds, Reserves, Communications and consultations etc.
7. The CRL Interim CEO attended the Lancashire & Cumbria CILEX Network Launch on 27th June.
8. The CRL Interim CEO attended the CILEX new president inauguration ceremony in Exeter on 18th July.
9. The CRL Interim CEO will be attending all dates for the CILEX consultation roadshow events and webinars.

SRA

10. A meeting between the CRL Chairman, Interim CEO and their SRA counterparts is scheduled for 18th September 2023.

Law Society

11. A meeting between the CRL Interim CEO and the Law Society CEO took place on 8th September 2023.
12. An introductory meeting has been arranged (5th October 2023) in person between CRL Interim CEO, CRL Chairman, Law Society CEO and the new incoming Law Society President.

LSB investigation

13. CILEX launched their consultation "Enhancing Consumer Trust and Confidence". The consultation closes on 5th November 2023.
14. The SRA have launched their consultation "Arrangement for SRA Regulation of CILEX Members". The consultation closes on 22nd November 2023

Consultations

15. CRL Practising Certificate Fee for 2024 consultation closed on 23rd August 2023.
16. CRL Higher Rights of Audience consultation, second stage closed 11th September 2023.

Staffing and Operations

17. The PA who joined the organisation on 19 June 2023 has resigned.

18. The Director of Governance has resigned.
19. Recruitment consultants have been engaged to fill the vacancies.
20. CRL held a staff meeting on 27th July 2023 to provide an update on recent activity to include the regulation consultation. The next staff meeting is scheduled for 27th September 2023 with all staff being invited to attend Wrest Park Staff for an in-person update.

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Recommendation

21. The Board is asked to **NOTE** the report.