



**MINUTE OF A DECISION AT THE TELECONFERENCE
OF THE BOARD OF DIRECTORS OF CILEx
REGULATION LIMITED
ON 20 MARCH 2024**

Present:

Jonathan Rees (Chair), Helen Astle, Alice Belcher, Patricia White and Douglas Blackstock

In attendance (CILEx Regulation):

John Barwick, Chief Executive Officer
Simon Blandy, Director of Regulation
Richard Hood, Director of Governance, Policy and Legal
Becky McKune, Executive Assistant

1. Response to LSB Regulatory Performance Assessment 2023

The Director of Governance, Policy and Regulation reported on the actions CRL would be taking in responding to the LSB Regulatory Performance Assessment.

The actions provided assurance to the LSB, consumers, regulated members and other stakeholders that CRL was taking steps to respond to the issues identified by the LSB in its Regulatory Performance Assessment 2023.

The Board **APPROVED** the report and the actions identified in response to the issues identified in the RPA, responsibility and progress subject to amends on Page 7 of Appendix 04.02 – change wording of “collaborate fully” to “...continue to collaborate fully....”

**Jonathan Rees
Chair of the Board**