## **CRL Strategy Webinar**



## 8 July 2024 session

## Q&A attendee questions

	Question	Answer
1	Can you please expand on what you are doing to get more recognition for the qualifications? I would add that any employers and training providers are strategic influencers as well as HMLR	A core part of CRL's role is engagement to promote understanding of the qualifications, including work with lender panels and employers, and supporting the consumer website, Legal Choices. We value the importance of practitioner input to our work and have practitioners at every level of CRL, including our Board, risk and disciplinary panels. The SRA have indicated that they'll not replicate this practitioner involvement, nor the current independent right of appeal. Regrettably, CILEX has not responded to our proposal of dedicated resource for a joint task force to increase recognition of the CILEX qualifications. As the SRA will not provide this, it is one of the many reasons why independent regulation continues to be in the best interests of all CILEX members.
2	Is CILEx Regulation still supporting Local Authority CILEX staff being devolved powers by their employer to advocate in court, even without the CILEX Advocacy Certificate pursuant to inclusivity to all, including Fellows who qualified many years ago?	The Local Government Act 1972 enables local authorities to authorise any of its members or officers to prosecute or defend on behalf of the authority, to appear on its behalf in, proceedings before a magistrates' court, and, to conduct any such proceedings. This applies only to magistrates courts, and not to any other courts. CILEx Regulation recognise that this is an excellent route for trainee lawyers, in particular those training for CILEX qualifications, to gain valuable experience.
3	Customer first should be one of your values, emphasis on practitioners.	We strive to provide a timely response to our varied strands of regulatory work. We want to assist our regulated members more quickly and are focusing our resources to achieve this.
4	A value around diversity and promoting equality for CILEX qualified practitioners against those taking traditional law routes is recommended.	Our EDI strategy supports and promotes equality. The CILEX Practitioner qualification is recognised across the government and private sectors.

5	I live in a British overseas territory. How can we ensure that Chartered Legal Executives are recognised in Gilbraltar.	CILEx Regulation has worked with other legal regulators in the UK (including Scotland and Northern Ireland). Currently, it does not have formal links with legal regulators in other European countries, although it may contact individual legal regulators when it has a particular query.
6	I think I would agree with Tina's comments. I do think that CILEX should retain independent regulation and I think it is important to continue to promote CILEX lawyers to gain more recognition – not that we are all see the same as solicitors. I think the mission and purpose are in the right direction.	CILEx Regulation welcomes these comments.
7	I think a wait and see approach, but it certainly appears to be the right trajectory. More equal treatment against other lawyers.	CILEx Regulation welcomes these suggestions for strategic priorities.
8	For me as an entity owner more members being able to set up their own entity.	We're keen to build on the volume of work already carried out in developing Law Firm in a Box to support more CILEX regulated people to set up a firm. This feeds into enabling provision of legal services by more diverse people for diverse consumers.
9	Better pay	Promoting understanding of the qualifications and abilities of the people we authorise runs central to our work with the aim of securing gradual improvement. CRL believes a change of regulator will have no, or no measurable, positive impact on pay.