

CILEx Regulation

Webinar, 10th November 2025



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Excellence



Fairness



Transparency



Efficiency



Agenda



Notes

1. We have the facility to answer questions during the event. Please post your question in the Q&A. We anticipate receiving a significant number and will only publish a small proportion of these. We will prioritise commonly asked questions that have broad relevance.
2. We will be recording this session. If you wish to ask a question and remain anonymous, there is the option to do so when submitting your question.



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Welcome

Jonathan Rees, Chair of the CRL Board



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Aims of today and ground rules

- This webinar is part of our aim to be more engaged
- We had planned the webinar before Mazur – the agenda reflects this
- Mazur has underlined the need to engage with you
- As a Board and organisation, we recognise the impact it has had
- We have a packed agenda, with a dedicated section to discuss Mazur
- We will take questions in the Q&A and will try to answer as many as we can
- We are prioritising general questions rather than individual circumstance



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About us

- Our **mission** is to be a high performing and responsive regulator that protects and promotes consumers' interests through strong evidence-based regulation.
- Our **purpose** is to ensure high standards of professional conduct and competence, protecting and promoting the public and consumer interests, enhancing respect and understanding for CRL qualifications and maintaining the integrity and trust of the legal profession.
- We achieve this through a corporate strategy and annual corporate plan.
- We launched a new strategy for 2025-27, which we have made strong progress against.



- Our relationship with CILEX is governed by the LSB's Internal Governance Rules, which ensure that regulatory functions are carried out independently and effectively.
- We are working closely with CILEX in addressing the implications of Mazur



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2025 in Review

John Barwick, CEO



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2025 Strategic Objectives

Standards and
public trust

Access to justice
and consumer
empowerment

Independence and
sustainability

Be an authoritative,
inclusive and
capable
organisation



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Standards and
public trust

Published and launched research into
unregulated legal services

Responded to the LSB consultation on
professional ethics and rule of law

Learning from LSB reports on SRA's
handling of the collapse of Axiom Ince and
SSB



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Access to
justice and
consumer
empowerment

Developed, consulted on and applied to the LSB to
introduce new first tier complaint handling rules

Implemented new transparency rules

Supported the Regulatory Information Service to
public beta phase

Completed research into digital exclusion with the
BSB, CLC and ICAEW

Conducted a self-assessment of our consumer-
focused regulation against the LSCP's criteria



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Independence
and
sustainability

Worked with CILEX on critical issues,
including Mazur, with a view to finding a
solution to the redelegation impasse

Strengthened our capacity and capability in
policy, AML supervision, finance,
enforcement and PAS

Prepared for a substantial increase in litigation
practice rights applications by recruiting
additional resource into the team



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Be an
authoritative,
inclusive and
capable
organisation

Developed a new approach to communications and engagement

Launched stakeholder perceptions work – please look out for this

Developed our 2025-28 EDI strategy

Prepared biennial diversity data report

Implemented a new approach to measuring professional progression



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Our core regulatory activity

Enforcement

- Prior conduct cases processed in line with KPIs
- Increasing capacity to manage increase in new misconduct cases in 2025
- 3 panel hearings
- Panel training day

Practitioner Authorisation and Supervision

- To September all applications processed in line with KPIs
- Capacity increased and processes and forms streamlined to maintain and improve turnaround times

Entities

- Significant impact of new transparency requirements on CRL firms and CILEX ACCA entity renewals
- Increased interest to apply for authorisation
- CRL continuing responsibility for AML supervision, pending transfer to FCA



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Looking to 2026

Jonathan Rees, Chair of the CRL Board



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Our plans for 2026

Our strategic priorities

- Mazur response
- Engaging in debate about the future of regulation
- Enforcement review
- EDI
- Stakeholder engagement

Our core regulatory activity

- Clear focus on authorization
- Improving the user experience of our processes
- CPD sampling
- Compensation fund review



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Questions

Please submit these in the Q&A



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Mazur and its implications

John Barwick, CEO

Jonathan Levack, Director of Policy and Governance



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The impact of Mazur

Initial assessment

- Understand the judgment and its implications
- Work with CILEX to scale the impact on members
- Move quickly to address the challenges

Ensuring lessons are learnt

- The LSB have initiated a review of advice and guidance provided to the profession on the conduct of litigation – expected to report in spring
- CRL will be fully cooperating with this to ensure lessons will be learnt



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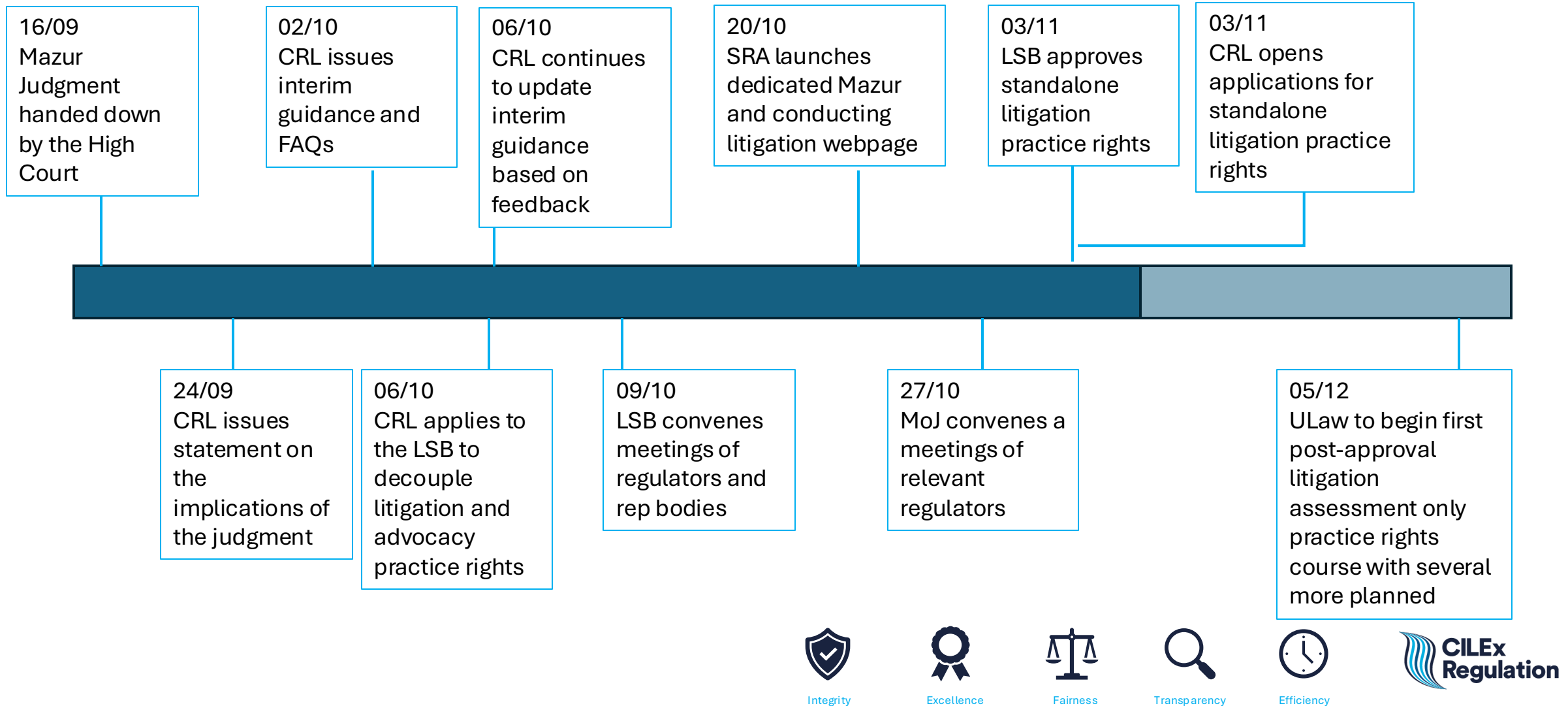
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Timeline



Our focus to date

What we have done

- Provided clarity where we can through:
 - Interim guidance
 - Answering as many questions as we can
- Received LSB approval to allow for standalone litigation practice rights
- Worked with stakeholders, including CILEX, MoJ and other regulators

What we are doing

- Preparing for high volumes of practice rights applications by:
 - Working with ULaw to ensure they have capacity to offer more courses and reduce the time they take
 - Ensuring we are operational ready to process a large number of portfolio applications
 - Working directly with firms that have large numbers of affected CILEX fellows
- Cooperating with the LSB's review to ensure lessons are learnt



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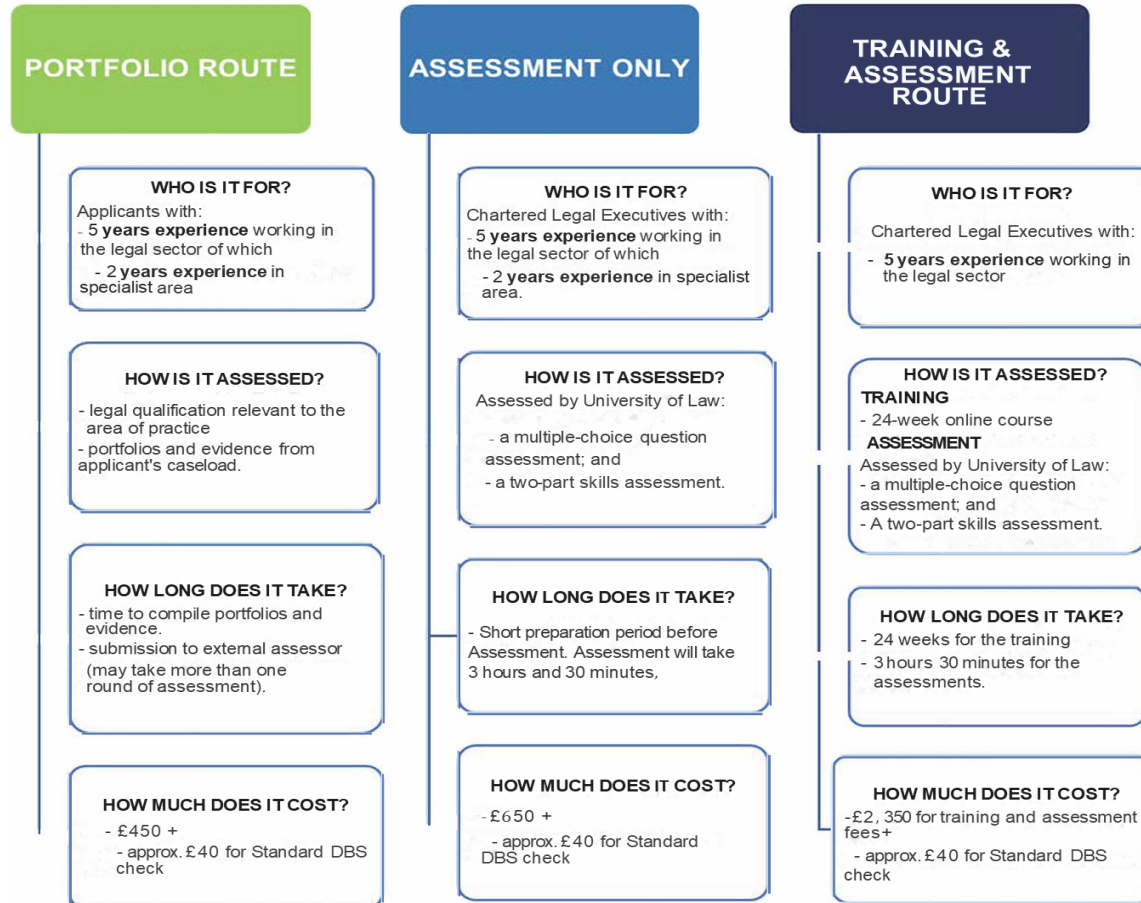
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Routes to litigation practice rights



- There are currently three routes to litigation practice rights
- Our aim is to significantly increase operational capacity without risking standards



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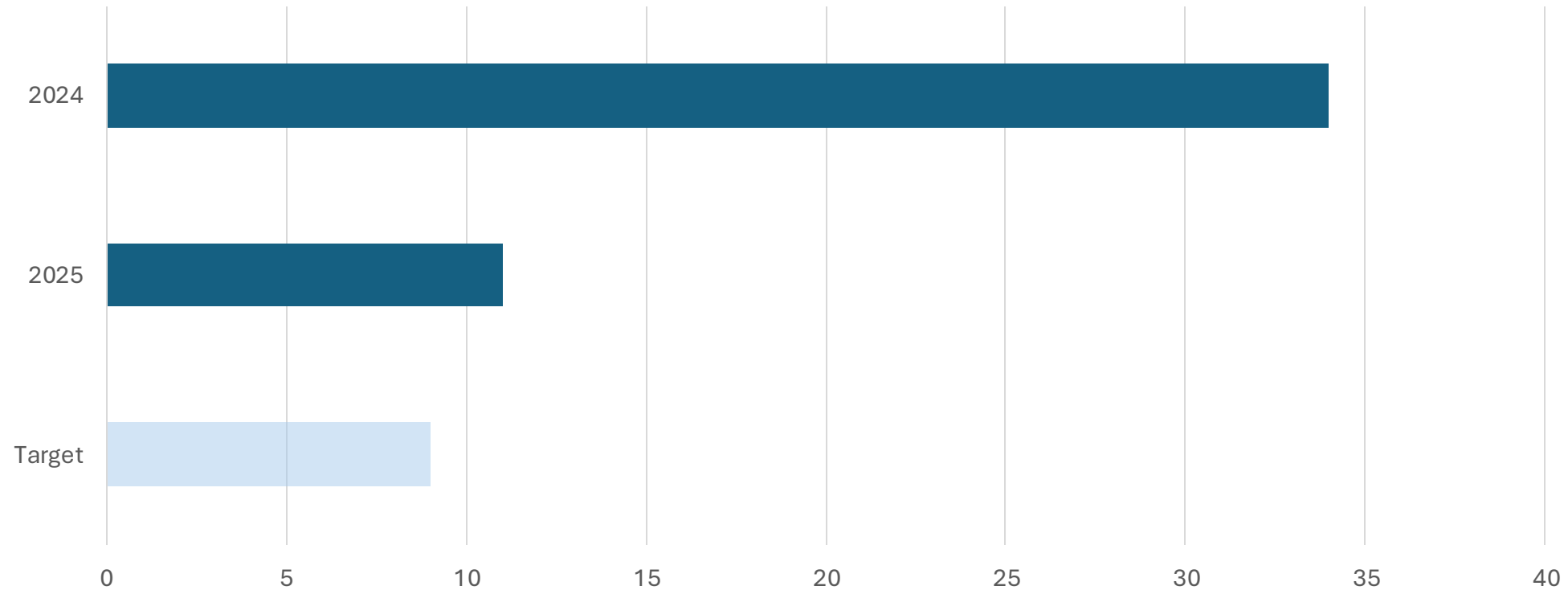
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We have reduced the amount of time it takes to gain practice rights under the portfolio route



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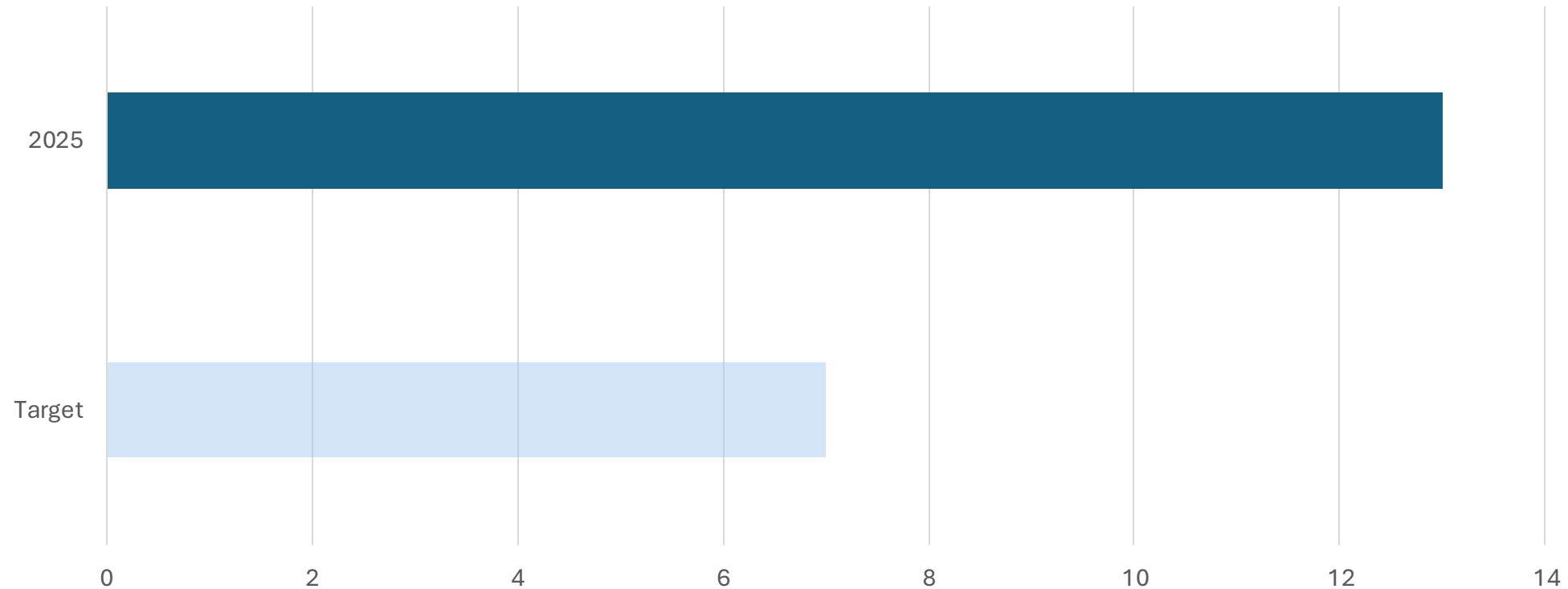
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We are working with ULaw to reduce the time it takes to complete the assessment only route, increase capacity and introduce a criminal litigation option



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Which route should you choose?

Portfolio	ULaw assessment	ULaw assessment and training
• Intended for experienced professionals who can demonstrate a range of experiences and competencies, including pre-Mazur • Success and time to gain rights will depend on how comprehensive any evidence provided is	• Intended for experienced professionals • May suit those that have narrower or more specialised experience • Capacity dependent on ULaw	• Intended for less experienced professionals • Will take 6 months to complete



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We have more information online



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MyCRL



Standalone Litigation Practice Rights - applications open

Find out more



Forward-thinking specialist legal regulation

– Standalone Litigation Practice Rights – applications open

– News update: CILEx Regulation receive LSB approval for Standalone Practice Rights

Who we are and what we do

We are the independent regulatory body of the Chartered Institute of Legal Executives. We authorise and regulate individual legal professionals and law firms.



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Your questions

1. Can the LSA be amended or judgment be challenged?
2. Does CRL plan to grant grandfathering litigation rights to long-standing chartered legal executives?
3. What plans are there for exemptions to the need to gain practice rights, particularly if a chartered legal executive holds another accreditation?
4. Have we been misled?
5. Will CRL enforce against fellows who have been conducting litigation?



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Questions

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Equality, Diversity and Inclusion

Jonathan Levack

Director of Policy and Governance



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2022-24 Strategy

Improve the ability of
aspiring lawyers to
enter and progress in
the profession

Use data effectively to
better understand
outcomes for
consumers and the
regulated

Identify barriers faced
by consumers from
diverse backgrounds



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2025-28 Strategy

Improve access to
the legal
profession

Help the regulated
community realise
their potential

Serve all
consumers fairly

Be a more
inclusive CRL



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2025 Diversity Data

77%

Of CILEX members are female, compared to 53% of solicitors and 47% of the UK workforce

6%

Of CILEX members were educated at fee paying school, compared to 21% of solicitors and 31% of barristers

26%

Of CILEX members are from working class backgrounds, compared to 39% of the UK population and 18% of solicitors

41%

Of CILEX members have degrees, compared to 42% of the UK population

15%

Of CILEX members are Black, Asian or from another ethnic minority. This is slightly below the UK average.



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Questions

Please submit these in the Q&A



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Reflections and next steps

Jonathan Rees, Chair of the CRL Board



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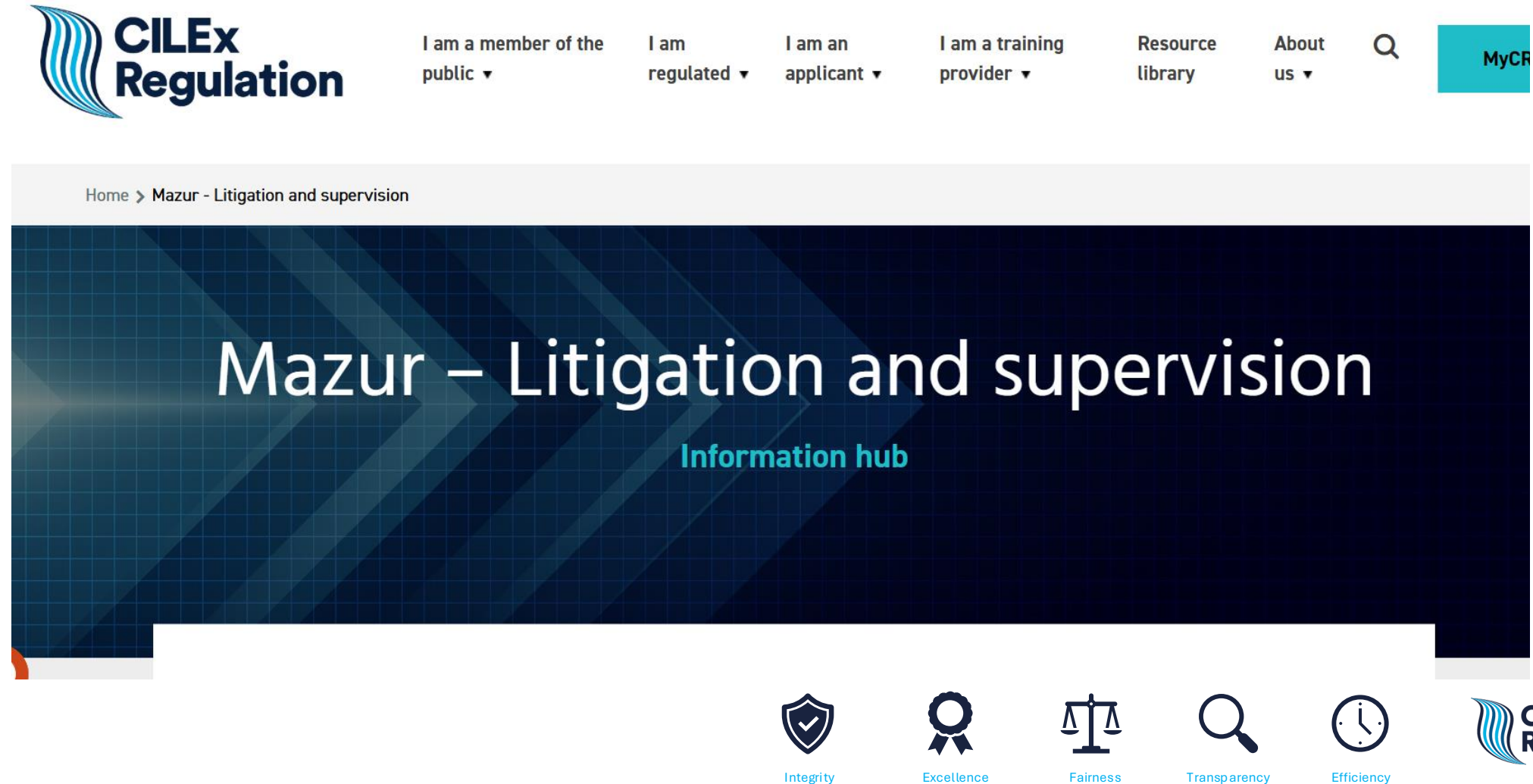
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Visit our website for more information



The screenshot displays the CILEx Regulation website. The top navigation bar includes the CILEx Regulation logo, a search icon, and a 'MyCR' button. Below the navigation bar, a breadcrumb trail reads 'Home > Mazur - Litigation and supervision'. The main content area features a large dark blue banner with the text 'Mazur – Litigation and supervision' and 'Information hub' in white and teal. At the bottom, a row of five icons represents the organization's values: Integrity (shield with checkmark), Excellence (ribbon), Fairness (scales), Transparency (magnifying glass), and Efficiency (clock). The CILEx Regulation logo is also present in the bottom right corner.

CILEx Regulation

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Home > Mazur - Litigation and supervision

Mazur – Litigation and supervision

Information hub

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