

## **WBL Logbook Sheet Template**

Name:		
Competency e.g. 1	Learning Outcome e.g. 1.1	Example Number
4	4.2	1

## **Evidence provided**

e.g. letter to client dated 01.01.2017, Telephone attendance note dated 01.01.2017

Excel spreadsheet sample of matter list with the due date and completion date for each matter, copy of a daily to do list W/C 04/07/2022

## Explain how the example meets the learning Outcome and how the evidence shows this

As an in-house paralegal, I have a wide range of clients from different areas of the business. Often this means that I have competing priorities, and I must prioritise matters from certain areas of the business. Additionally, if a colleague at director or Head of Service level requests that I complete a review or provide advice in a short time frame, I must prioritise this over other matters. At the time of taking on a matter I will either provide the client with a realistic date by which they can expect to receive a substantive response from me, or the Legal Support Officer on my team will send an acknowledgement email with a standard response time of 10 working days. I am confident that I always meet deadlines for clients, and if I had to prioritise a matter that was more business critical than another, I always ensure that I communicate with my clients and keep them updated.

My team uses a central 'Contracts Matter List' which has a master spreadsheet and individual tabs for each member of the team. I use this to prioritise my work because each matter that I am dealing with is added to the spreadsheet. The information that is included in the spreadsheet is the client, task/activity, the case filing system (IKEN) reference, due date and completion date. I keep the spreadsheet updated and it is a good way to ensure that all matters are addressed in a timely fashion and by the deadline that I have told the client they can expect a substantive response from me.

I also use a daily or weekly to do list so that I am able to see my priorities for the day and the week. This is also a really useful way to prioritise my workload because I am able to set out clearly which matters I need to address on that particular day. When dealing with a lot of matters concurrently, sometimes things are missed or can be accidentally forgotten. Using a to do list helps me to keep my focus and ensure that I address each matter that I need to do on that particular day or week.

## Reflection and evaluation

Describe what you learnt from the activity you undertook to meet the Learning Outcome. You may want to complete this section at a later date once you have had time to reflect on your practice and experience.



When dealing with a range of different clients and matters it is really helpful to have one central document with all matters on. I can easily see when each matter is due and columns can be added to prioritise by urgency. I am also aware that I have to prioritise my work in order of how business critical the matter is, especially when I have a high workload.

Date work completed: (i.e. evidence date)	04/07/2022	
Applicant's Name Please print name	Applicant's signature I confirm that the work within the evidence is my own work	Date
		Click here to enter a date.
Supervisor's Name Please print name	Supervisor's signature I confirm that I supervised the applicant's work referred to within the logbook sheet and the evidence	Date
		Click here to enter a date.

Date	Initial Correspondence or /ref	Name of the Matter/Contract	Matter type	Tasks/Activities	Instructing individual	Case Owner	Date Due	Date completed
02/02/2022	Email and documents			Review Agreements			16.02.2022	14.02.2022
04/02/2022	Email	contract review		Review Agreements			18.02.2022	17.02.2022
07/02/2022	Email and documents	Deed of Novation	Deed of Novation	Review Agreements			21.02.2022	18.02.2022
07/02/2022	Email	Example Goods and Services contract	Services Agreement	Review Agreements			21.02.2022	21.02.2022
08/02/2022	Email and NDA		NDA	Review Agreements			22.02.2022	21.02.2022
09/02/2022	Email	Data Sharing Agreement	DSA	Review Agreements			23.02.2022	22.02.2022
09/02/2022	Email			Drafting & advice on contracts			23.02.2022	18.02.2022
02/03/2022	Email and Contract			Review Agreements			16.03.2022	11.03.2022

03/03/2022					Review Agreements		17.03.2022	15.03.2022
11/03/2022	Email and ISA			ISA	Review Agreements		25.03.2022	22.03.2022
14/03/2022	Email and Invoice				Invoicing	N/A	28.03.2022	25.03.2022
30/03/2022	Email and Agreement	- NDA Advice	(2)	NDA	Review Agreements		13.04.2022	12.04.2022
27/04/2022	Email and Agreement			NDA	Review Agreements		11.05.2022	11.05.2022
11/05/2022	Email and Agreement	Data Sharing Agreement		DSA	Drafting & advice on contracts		25.05.2022	23.05.2022
18/05/2022	Email and Contract	of Contract		Novation Agreement	Review Agreements		01.06.2022	01.06.2022
23/05/2022	Email and Agreement			NDA	Review Agreements		13.06.2022	09.06.2022

To do list... W/C 04.07.2022

Tas	sk			Complete
1.	Email with an update	e on the fra	aud	04/07/2022
	investigation agreement			
2.	Type up the advice for	on the NDA quest	ion	06/07/2022
3.	Read advice on			06/07/2022
4.	Email with the ne	xt steps for	following	06/07/2022
	advice			
5.	Type up the written advice for th	e	matter	07/07/2022
6.	Draft the data protection clauses	for the	Terms &	08/07/2022
	Conditions and send them and th	e advice to an	d	