

PAS Team

Many thanks for your letter. I really appreciate the swift response and the support I have received from the team at CILEx throughout this process. Thank you.

Thank you very much for you and your teams ongoing support in my qualification to CILEx Fellowship. As you know, it has been a long and drawn out struggle due to my previous employers lack of cooperation but CILEx Regulation have supported me through this process to enable me to achieve fellowship which means the world to me.

I would like to thank Ms. Davies with her work so far on making a determination. She has been diligent, concise and courteous in her approach to dealing with me. I thank her for that.

I'm aware that you were just doing your job but hugely appreciate the professionalism you showed in dealing with my increasingly-agitated self.

Myriads of thanks for all of your relentless efforts and co-operation.

Thank you for your recent letter and all the help that you provided me with on the phone. I really appreciate it and feel like I am now a lot more clear.

Entity and Enforcement

Fantastic turnaround and well done to Giles in particular for doing all the hand-holding, under your guidance of course!

The person at CILEx that assisted me was Giles Probert. I just wanted to say how helpful he was. It was a long process for me as I was starting from scratch and had a lot of work to do. He was always on the other end assisting me, with prompt replies and in depth knowledge. I was so thankful to have someone so on the ball!

I wish you the compliments of the season and applaud your professionalism.

Great news and a big thanks to you for both your help and your patience. I am aware I have sent you lots of emails and made many calls to you. I am genuinely thankful.

Whilst the contents of the letter today have deflated me in truth, I have found dealing with you to be very pleasant indeed. You have always replied to me very quickly and been very sensitive and understanding to my situation and for that, I thank you.

I very much enjoyed the event which was very well organised.