

	Action	Q4 2018	Q4 Progress	Q1 2019 Milestones
	consequences of the transparency provisions. We will evaluate this information when considering how, when and the potential impact of rolling out the transparency provisions in relation to additional areas of law. We will use this information to consider necessary amendments to our guidance to our regulated firms.			
10	Work with other regulators - have opened dialogue with the SRA to understand their proposals. This will inform our approach to raising awareness amongst our regulated community working in SRA regulated firms.	G	See 5 above.	
11	Raise awareness of consultations and transparency guidance in our Communications Plan - engage with CILEx, to achieve this, ideally through use of their member communication channels (including their branch network, social media outlets, CILEx Journal and special interest groups).	G	Informed CILEx of approval by LSB of Transparency Rules.	
12	Our transparency guidance will include: <ul style="list-style-type: none"> • how to encourage and increase client feedback; and • how to interact/engage with online reviews. Aim to engage with on-line review site providers to develop our guidance. Our Communications Plan will raise awareness of these elements in our guidance.	G	Final guidance addresses these elements with link to CRL website information on reviews already published.	
13	We will continue to play an active editorial role in the Legal Choices website.	G	Attended Steering Group meeting 17 September and Governance meeting 25 September.	Participate in Steering Group in November, December and March and Governance Board meeting in January.
14	Consult on publishing enforcement information. This may require changes to our Publication Policy.	A	Responses summarised and analysed.	
15	Monitor developments in the sector (provision of data for comparison sites) and keep this under review. ¹	n/a	N/a in Q1.	N/a in Q2.
16	We will work with other regulators to develop collection of consistent data across the sector.	A	In abeyance.	
17	We will continue to work with the other regulators to explore the development of a single digital register.	A	In abeyance.	

¹ Flagged to ensure regular review

