

REPORT TO: CILEx REGULATION BOARD

FOR: DISCUSSION

DATE: 25 September 2019

REPORT TITLE: Executive Report

SUBMITTED BY: Stuart Dalton, Director of Policy and Enforcement
Vicky Purtill, Director of Authorisation and Supervision

STAKEHOLDER ENGAGEMENT:

Legal Services Board

1. Helen Whiteman and Stuart Dalton met with the new LSB Chief Executive, Matthew Hill, on 22 August. A verbal update will be provided at Board.
2. Vicky Purtill will attend the LSB CEO's meeting on 11 September.

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3. Rebecca Marsh, Chief Ombudsman, needed to reschedule her August meeting with the CEO, Directors and managers at CRL offices.

Regulators Forum

4. The Forum has not met since 15 May. The next Regulators Forum is on 24 September.

Annual Practising Fees

5. The annual PCF applications for other regulators are being submitted at present. An oral update will be provided at the meeting.

Legal Choices

6. The cross regulator Legal Choices group meeting was rescheduled from 23 July to 17 September. An oral update will be provided.

CILEx

7. CILEx's draft regulator strategic objective is covered under item 8 as part of the wider strategic objectives review.
8. CILEx's new governance structure: Linda Ford provided an update on 5 September that the new structures are not ready to share because the discussions with affected staff need to be completed first but the structure will be shared with CRL once these are complete.

9. The new CILEx Director of Finance, Dreyer Wentzel started on 2 September. A provisional meeting has been arranged with Vicky and Stuart on 16 September 2019. Karl Cerski finished at the end of August.
10. An Executive Committee workshop on CILEx Values took place on 13 August and it was agreed CRL staff would be included in developing the Values given the impact on CRL. A follow up meeting is scheduled for 12 September to prepare for the CILEx strategy day on 27 September 2019.

Group Services

11. The CRM Programme Board met on 23 and 28 August to closely oversee the CRM go live. A written update is provided in the Operations report.

COMMUNICATIONS:

12. We used our new campaigns-based approach for the first time to collect equality and diversity data, securing over 8,000 responses. This is an unprecedented level of engagement for the CILEx Group.
13. We delivered a newly designed user interface for MyCRL, which will form the platform for new online services over the coming months.

OPERATIONS:

Recruitment

14. Interviews for the new CEO take place on 24 September, with Gatenby Sanderson reporting an encouraging pool of candidates.
15. An induction day took place on 28 August for the two new Board members, with positive feedback from the new Board members.
16. An interim PA has been appointed to cover Beccy Snape's maternity leave. An oral update will be provided.
17. A part-time Policy Officer has been appointed to the authorisation and supervision team. An oral update will be provided.

Organisational Development and Wellbeing

18. The Time to Change employer pledge was signed at the end of August and will soon be on display in our office. More information can be [found here](#).
19. Unconscious bias training for staff is being scheduled for October, given the importance of staff modelling diversity values to help achieve our diversity strategic objective.

Staff Meetings

20. David Gilbertson attended the staff meeting on 29 August.

21. A big breakfast was cooked and hosted by CRL staff for all staff across the site on 9 August.
22. CILEx-wide (including CRL) upcoming events: Staff and Board BBQ Networking Event Thursday 26 September 6-8pm and an interactive workshop with CILEx board members re: Organisational Values Friday 27 September 2-4pm.

Events

23. CILEx Regulation is hosting a table at the CILEx National Awards on 5 September, sponsoring the Legal Expert Award.