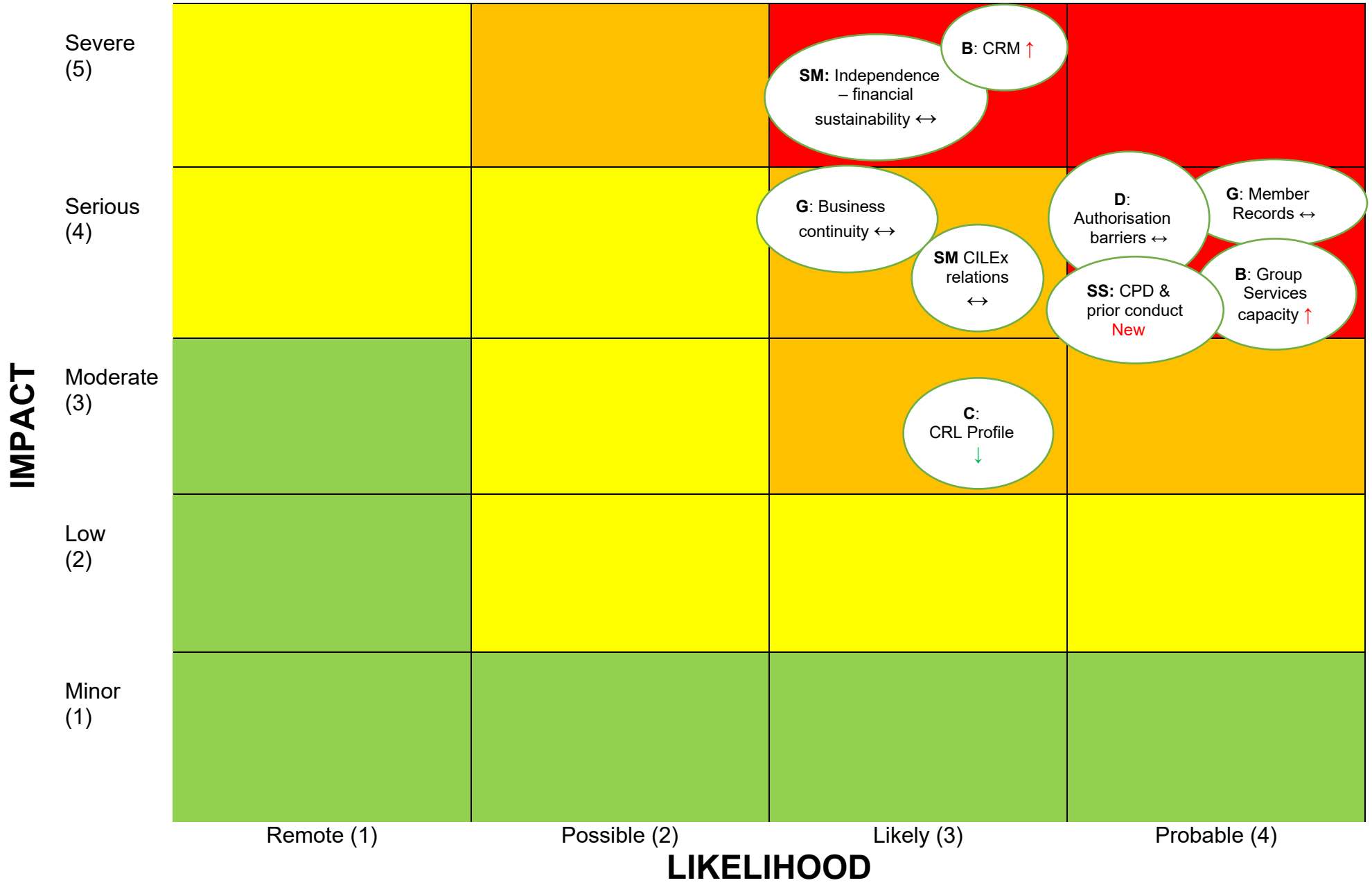MEETING DATE: 19th November 2019 **REPORT TITLE: ITEM 6 – Strategic Performance, Risk and Operational Report** **APPENDIX: 3 – Risk Heat Map**