## **CILEx Regulation Compliments**

Thank you very much indeed for your help with my enquiry and for the information that you provided to me so quickly that was essential to my application. Your quick responses and the information you provided to me have been greatly appreciated.

Thank you for all your help in this matter. I must say that all of you at CILEX have been amazing and helpful.

May I take this opportunity to thank CILEx for the assistance they have shown me – from being a Student Member to making my Entity Application, CILEx are and always have been extremely approachable and so helpful. The knowledge and professionalism

Thank you so much for helping us set up. Giles and everyone at CILEx have been amazing and I couldn't have done it without CILEx's back up.

You have been most helpful – thank you – in fact you have been the only person at CILEx who seems to have had any idea. I have spent weeks calling (and being cut off) arranging calls back (which came at the wrong time but we cut off as soon as I picked them up) emailing and emailing till I found your name again.

It's been a pleasure working with you and the wider CILEx Reg team – great professionalism and enthusiasm to get things right as a regulator, which is refreshing.

It was very helpful to have some time with Giles. Please do pass on my thanks to him for his time. I was impressed by the help given to members and the way the process works with some flexibility where appropriate. It was nice to hear that the aim is to get members through the system provided they can demonstrate the required standards.

This email is to thank you and the rest of the CILEx Reg team for hosting a very interesting roundtable event.

I would like to take this opportunity to thank you for being helpful and approachable. You were always happy to help and always conversed in a friendly manner. Since I do not have access to your manager/supervisors email I would be grateful if you would forward this email to them so that hey are also aware of the asset within their organisation.

Finally did it!! On 4th Jan I was admitted as a CILEx Litigator and Advocate in Civil Proceedings!! I can't thank Danielle Ingle of CILEx Regulation enough for all the help and support she has given me with my application.

Thank you so much for all your help on this! Whenever it felt like an uphill struggle you really brought me back down to earth with some very helpful feedback. I couldn't have hoped for a better assessor.

Just wanted to say a big thank you for offering to assess this one, prioritising it, and assessing it so swiftly! It's allowed me to make this WBL decision without any time delays.... Really appreciate the team spirit

I have had quite a few dealings with staff lately including Danielle. They are all excellent:) - friendly, efficient, positive, 'go the extra mile', helpful.