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REPORT TO: CILEx REGULATION BOARD
FOR: DISCUSSION
DATE: 15 July 2020
REPORT TITLE: ITEM 5 - CEO Report
SUBMITTED BY: Carilyn Burman, CEO

STAKEHOLDER ENGAGEMENT:

Legal Services Board

1. Carilyn Burman attended the Regulators CEO meeting hosted by the LSB on 18 May 2020.
2. Carilyn Burman and Vicky Purtill attended a meeting with Chris Nicholls and Steve Violet at the LSB on 29 May 2020 to discuss the impact Covid-19 was having on CILEx Regulation, both operationally and financially any additional impact on your regulated community. Whether CILEx Regulation has identified any regulatory barriers to the adapted ways of working we are seeing or indeed any innovations that could come in the recovery phase.
3. Steve Brooker at the LSB confirmed, during the RPIG meeting, that the State of the Nation Report is scheduled to be published in October following the LSB board meeting.
4. A response to the LSB consultation on going competence was submitted to the LSB in June 2020.
5. LSB have confirmed that Sally Al Saleem will no longer be our relationship manager, Robin Geddes a new member of staff will be going forward.

Other regulators

6. Carilyn Burman attended a Public Legal Education discussion meeting organised by the Bar Standards Board to discuss whether there was merit in developing a legal services strategy for public legal education and, if there was, how the regulators might work together to agree and implement such a strategy. The meeting also included the Office of the Immigration Services Commissioner.

Regulators Forum

7. CILEx Regulation will take on the Chair and Administration of the Forum and EDI group for the year following the next meeting in June 2020.
8. Stuart Dalton and Sue Chandler attended the Legal Regulators Forum on the 18 June 2020.

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LeO

9. Rebecca Marsh, chief ombudsman for the Legal Ombudsman (LeO) has announced she is to leave the organisation after less than three years in post. She is to become property ombudsman in October, her office has announced.

External Relations Meetings

10. Carilyn Burman had a catchup meeting with Linda Ford on 23 June 2020.
11. CILEx has invited Carilyn Burman to weekly Strategic Impact Discussion Meetings. These have been held weekly and discuss some of the strategic items arising from the COVID crisis particularly the operational and financial issues.
12. Carilyn Burman attended the CILEx External Relations subcommittee meeting on 5 June 2020 as an observer.
13. Carilyn attended the One CILEx Programme Board on 22 June as an observer to support the discussion and request for funding by CILEx on a number of change requests for CRL including the Entity directory and Risk Matrices. All the CRL change requests were approved at this meeting.

Legal Choices / RPIG

14. Carilyn Burman had a call with Sheila Kumar, CLC, Paul Philip, SRA and Jane Malcolm SRA, to discuss future funding of the Legal Choices and the additional funding each regulator may need to make due to the BSB withdrawing from the project.
15. Carilyn Burman attended the Legal Choices Governance board meeting on 1 July 2020.
16. Carilyn Burman attended the Remedies Programme Implementation Group on 2 July 2020. LSB agreed to arrange a meeting to further the discussion on Quality indicators and it was agreed this meeting should be held as soon as possible rather than wait till after the summer. Steve Brooker advised the International Conference of Legal Regulators which was due to be held in Chicago this year will be held virtually, and he will circulate more details as soon as available for those who may be interested in attending.
17. It was noted in the RPIG meeting that the CMA are considering whether to delay their review which was scheduled later this year. The RPIG agreed that their review should not be pushed back if possible.

OPERATIONS:

Organisational Development and Wellbeing

18. Bal Chhokar continues to host weekly Yoga Nidra Meditation session with all CRL and CILEx staff.

Staff Meetings

19. CRL staff have all contributed to cross team discussion groups which have focused on efficiencies which could be made in light of COVID-19 as well as strategic sessions which will contribute to the board discussion on strategy. The sessions were held during June with a feedback session of all group discussions held on 2 July.
20. CRL managers meetings took place on 20 May 2020, 29 June 2020.
21. A CRL all staff meeting took place on 1 June with Andy Donovan in attendance, the next one is due to be held on 7 July 2020.

Events

22. Vicky spoke at the Westminster Employment Forum: Next steps for Apprenticeship Quality in England held on 20 May 2020.
23. Vicky attended the Westminster eForum Keynote Seminar: Next steps for online regulation in the UK on 23 June 2020.

Business Continuity

24. The CILEx and CRL business continuity meetings have ceased being held weekly and will run ad hoc as the need arises. Stuart is currently liaising with CILEx regarding a mini 'BCP' review.