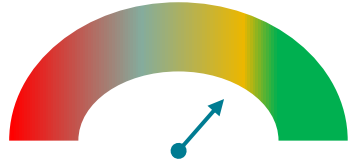


Business Plan Status Overview:

Overall Programme Status: GREEN / AMBER



The main issues to highlight are the availability of public indemnity insurance for entities; the ongoing impact of coronavirus on our projects and budget and the risk CRM does not meet our needs. Equally, most activities are performing to timeframe and budget with any associated risks being managed via the risk register. Significant achievements include IGR progress.

Status Dashboard

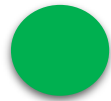


Consumer:

Overall, good progress for what is within our control.

External matters to flag:

- PLE activities
- Legal Choices phase 2 expenses



Diversity & Accessibility:

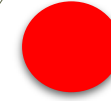
Overall, good progress

The Equality self-assessment submitted to LSB, showed strong progress. The main barrier is getting the equality data capture changes to the CRM, with the timescale to be agreed with CILEx.



Standards:

Overall good progress with all activities green





Management actions:

The most significant risks:

- Financial risks in light of COVID
- CRM is a theme with activities at risk under the Business Plan

Key:  On track

 Needs support to get back on track

 Needs significant support to get back on track

Business Plan: Key deliverables & exception mitigation

Past reporting period **Quarter 2 2020**

Consumer:

- IGR compliance sign-off prior to 23 July LSB deadline – to June Board
- Immigration Transparency consultation rolled out – consultation started
- Completed Practitioner directory on CRM – This is complete as far as SB are concerned, but it is not particularly consumer friendly. Further changes are unlikely to be approved in the short term.
- Gaining clarity on Legal Choices future costings – Board endorsed this

Diversity & Accessibility:

- LSB EDI assessment submission prior to deadline 1 June 20 - done
- Develop a plan for achieve compliance for the LSB's new Enforcement equality requirement – Plan not required - CRM solution
- Finalising social mobility priority actions with CILEx – plan drafted for sign-off at July EDI Group

Standards

- Starting to progress actions agreed from Standards deep dive Board paper – A paper has been put to the Board in relation to Entities for Fellows and appears within the papers.

Management

- Financial contingency planning should PCF payments and other revenue streams (Entity and PAS) reduce – in hand
- CRM: Keeping CRL's needs at the forefront of CRM development discussions - ongoing

Next reporting period **Quarter 3 2020**

Consumer:

- Independence phase 2 – start mapping next steps
- Immigration Transparency changes following consultation
- Legal Choices future costings agreed
- Agreement with CILEx as to shape of the consumer/PLE agenda

Diversity & Accessibility:

- Agreement with CILEx on the CRM changes timescale for EDI
- Action plan developed from LSB EDI assessment (if LSB feedback in the next quarter)
- Social mobility action plan Executives sign off
- Start developing female parity action plan

Standards

- Decision on whether to bid for the Technology Fund
- Enforcement rule change consultation (3x3 and remote panels)
- Progress on Education LSB applications

Management

- CRM – timescale confirmation from CILEx for key activities e.g. prior conduct