

REPORT TO: CILEx REGULATION BOARD
FOR: DISCUSSION
DATE: 29 SEPTEMBER 2020
REPORT TITLE: ITEM 5 - CEO Report
SUBMITTED BY: Carilyn Burman, CEO

STAKEHOLDER ENGAGEMENT:

Legal Services Board

1. Carilyn Burman and Vicky Purtill met with Steve Violet and Chris Nicholls on 11 August to discuss rule changes and education standards framework.
2. Carilyn Burman met with Matthew Hill at the LSB on 14 August 2020. Key items for discussion were CRL education standards, ACCA, IGR, Legal Choices and LSB Strategy.
3. LSB hosted and facilitated a roundtable with other regulators to discuss quality indicators on 29 July 2020. Carilyn Burman, David Pope and Sue Chandler attended. The Legal Services Consumer Panel presented their recent research on quality indicators and LSB presented details of their research on their prices research.
LSB Prices research – <https://www.legalservicesboard.org.uk/news/thousands-could-be-paying-over-the-odds-for-legal-advice>

LSCP – Quality indicators research - <https://www.legalservicesconsumerpanel.org.uk/wp-content/uploads/2020/07/2020-07-15-LSCP-Quality-Report-FINAL.pdf>
4. Stuart Dalton and Vicky Purtill attended the LSB Relationship meeting on 7 September 2020.
5. LSB are hosting a strategy development online summit on 24 September in order to gather insight from stakeholders which will feed into their state of the nation report due to be published in the autumn.
6. Redacted – Commercially sensitive
7. Redacted – Commercially sensitive

Other regulators

8. Stuart Dalton hosted a meeting with other regulators on 9 September 2020 to discuss common themes to feed into the LSB Strategy. We aim to feed into the LSB strategy before the end of September.

Regulators Forum

9. Stuart Dalton and Sue Chandler will host the next Legal Regulators Forum on the 30 September 2020.

CMA

10. The CMA has announced a review of the implementation and impact of its 2016 legal services market study recommendations. Details of the review - <https://www.gov.uk/cma-cases/review-of-the-legal-services-market-study-in-england-and-wales>
11. 16 supplementary questions have been sent to regulators which we have been requested to respond to in addition to the main Call For Information.
12. A meeting was requested from the CMA and held on 21 September. Carilyn Burman, Stuart Dalton, David Pope and Sue Chandler attended. It was an opportunity to have any questions regarding the Call for information (CFI) answered and also for the CMA to take on board views and background from CRL.

External Relations Meetings

13. Carilyn Burman attended the CILEx AGM on 16 July.
14. Carilyn Burman had a catchup meeting with Linda Ford on 15 September.
15. Stuart Dalton attended the CILEx External Relations subcommittee meeting on 2 September 2020 as an observer.

Legal Choices / RPIG

16. Carilyn Burman attended the RPIG meeting on 1 July 2020. The CMA were in attendance and gave an overview of their call for inputs for their review of the legal services market study in England and Wales.
17. Legal Choices Governance Board meeting is scheduled to be held on 23 September a verbal update will be provided at the meeting.

OPERATIONS:

Organisational Development and Wellbeing

18. Bal Chhokar continues to host weekly Yoga Nidra Meditation session with all CRL and CILEx staff.

Staff

19. Beccy Snape, PA to CEO, SMT and Board will be returning from Maternity Leave on 17 December. Rebecca Kemish who is covering will finish at the end of December.
20. Sarah Bailey, Digital Engagement & Communications Co-ordinator will be returning from Maternity Leave on 30 November. Paula Charnock who is covering will finish on 4th December.
21. CRL managers meetings took place on 21 July and 25 August.
22. A CRL all staff meeting took place on 30 July and 27 August.

Events

23. CRL hosted the NextGen Conveyancing Design Sprint on 2 September 2020.
24. Carilyn spoke at the Westminster Legal Policy Forum on 15 September 2020.