

Business Plan Status Overview:

Overall Programme Status: **GREEN**



Whilst we are rating progress as green, there are some matters on the horizon that may downgrade this in the coming months. The main issues to highlight are: PII; CRM; the reserves policy; the impact of the published PCF rules; staff turnover & shared services impact (including the Enforcement Manager leaving).

Significant achievements include submitting Education Standards; finding an alternative venue for staff (Wrest Park); relatively positive Fellow renewal numbers.

Status Dashboard



Consumer:

Legal Choices Governance Board end April

No matters to flag



Diversity & Accessibility:

The LSB gave a green rating for equality and diversity.

Link to strategy discussions.

There are no issues to highlight



Standards:

Overall good progress. See standards paper to the Board

Education Standards decision won't be provided until 23 June

BEIS Pioneer Fund may be re-opening



Management actions:

New CFO started 19 Apr

Weekly CRM catch ups (too early to judge if this meets our needs). We are continuing discussions with CILEX to agree a future roadmap for CRL activities

Key:



On track



Needs support to get back on track



Needs significant support to get back on track

Business Plan: Key deliverables & exception mitigation

Quarter 1 2021 – to February Board

Consumer:

- CMA action plan to May Board – RM meeting postponed by LSB. If it takes place before Board paper finalisation, the action plan will be provided to May Board
- Immigration Transparency Rule change submitted to LSB following CMA report – carried forward

Diversity & Accessibility:

- EDI action plan to May Board: Action Plan produced and a meeting with Jonathan and Alice where amendments were requested. The draft is on sharepoint
- Seeking buy-in to EDI cross-sector collaboration: All regulators at the Regulators Forum agreed to explore EDI collaboration
- Developing outline for autumn joint CILEx/CRL EDI round table: CILEX have not recruited additional capacity/how they intend to achieve the EDI promises in their Manifesto. so we will need to decide whether to wait until they do or go ahead

Standards

- Ongoing conversation with SRA/CLC to develop outputs from design sprint – ongoing and linked to Pioneer Fund
- Undertake initial analysis of collected data and include as part of May Standards Review. – Included as far as currently renewals allow

Management

- CRM – working with CILEx to ensure new governance structure works for both CRL and CILEX – keeping under review
- Review PCF rules published – complete and joint CILEX/CRL clarification mtg with LSB held
- Addressing any HR issues falling out of COVID – no issues to report. Wrest Park office has helped.

Next reporting period – Quarter 2 2021

Consumer:

- Immigration Transparency Rule change submitted to LSB following CMA report
- Quality indicators submission to the LSB
- Update on Legal Choices progress

Diversity & Accessibility:

- Volunteer to lead on EDI collaboration
- EDI whole membership data analysis
- Other actions are dependant on outcomes from the strategy

Standards

- Update on BEIS Pioneer Fund
- Ongoing conversation with SRA/CLC to develop outputs from design sprint (linked to Pioneer Fund)
- Appointment of Assessment Organisation for fast-track to practice rights
- ACCA application submission submitted in draft to the LSB

Management

- Management Accounts thorough full reforecast
- Continued review of rule change QA process
- CRM: finalization of CRL roadmap in conjunction with CILEX