

By email

Carilyn Burman
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1 July 2021

Well-led regulators and the regulatory objectives

Dear Carilyn

The Legal Services Board recently completed a review of the Bar Standards Board under the Well-led standard of the Legal Services Board Regulatory Performance Assessment Framework. As you know, the performance framework provides for a more in-depth review when ongoing monitoring identifies that we do not have sufficient assurance about an area of a regulator's performance or identifies an area as one of concern.

The [report](#) with our findings from the review was published today. It sets out that we found little evidence of a focus on the needs of consumers and the public interest in the decisions we reviewed and that the BSB was unable to demonstrate meaningful consideration of the regulatory objectives.

The BSB has accepted the findings in relation to the decisions that we reviewed, stated its commitment to the regulatory objectives and developed an action plan to address the findings and demonstrate that it conforms to the Well-led standard. This has all been reflected in our published performance assessment, which accompanies the report.

There is learning in our report that we think has the potential to help us all improve the effectiveness of regulation in the legal services sector. I would encourage you, therefore, to consider your own decision-making processes in light of our findings. Overall, we expect all regulators to be proactively and transparently putting the regulatory objectives at the heart of their decision-making.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Matthew Hill', is positioned above the printed name.

Matthew Hill
Chief Executive