| | Lead |
|------------------------------|-------|
| Standing Business | |
| Apologies | JR |
| Declaration of Interests | RK |
| Approval of Minutes | RK |
| Action Log | RK |
| Chair's Update | JR |
| CEO Report | JG-B |
| Strategy, Performance & Risk | SD/VP |
| Board Forward Plan | RK |
| AOB | JR |

Strategy (2019 - 2021)

| Consumer theme strategic objective (incl CMA |) JG-B |
|---|---------|
| Accessibility/diversity theme strategic objective | ! |
| (incl E&D action plan) | SD |
| Standards theme strategic objective (incl LSB | |
| performance) | VP |
| 2021 Business Plan and Strategic Objectives | |
| review | VP/SD |
| Comms and Engagement Strategic Review | JG-B |
| People Strategy Review (to incl Staff Survey ar | nc JG-B |
| | |
| Finance | |

| Management Accounts | MD |
|---|-------|
| Annual Accounts sign off | MD |
| Draft regulatory costs transparency statement | MD |
| Working budget | MD |
| Final budget | MD |
| PCF and other fees and charges review | MD/VP |
| Group Quarterly outturn | MD |
| Unit Costs | MD/VP |

Governance

| Board Self-evaluation methodology Board Self-evaluation outcomes | SD SD |
|---|----------|
| Annual complaints and compliments report | SD |
| Annual review of governance framework | |
| (Standing Orders; Scheme of Delegation; | |
| policies; Transparency Policy etc) | SD |
| Annual Board/committee/panel reports | |
| (Enforcement, SRC, ALC, Comp Fund) | SD/VP |
| Risk Strategy | SD/VP |
| Business Continuity | SD |
| Information Governance Annual Review | SD |
| Health & Safety Annual Report | JG-B/TB |
| Education and Standards | |

| Standards Review (including Education) | VP |
|---|----|
| CILEx Education Directorate Annual Report | VP |
| AML Report | VP |
| Legal Technology | VP |
| | |
| Miscellaneous - non-recurring | |

VP/MD

Miscellaneous - non-recurring Membership fee / PCF modelling

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