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The Legal Ombudsman is a separate organisation to CILEx Regulation. It investigates complaints from consumers about the service they have received from their legal services provider and works to resolve these in a way that is fair and reasonable. Examples of service complaints include costs disputes, poor communication, delays, and poor-quality work. The Legal Ombudsman published decisions about complaints.

You can search for a firm in the Legal Ombudsman decision data at: <https://tinyurl.com/m5b2fyuj>

A&H Law Ltd	Specialist and Authorised For: Litigation	Consumer Protection
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CILEx Regulation ID 3002458
Authorisation Date 12 January 2025
Address Kings Court
 17 School Road
 Hall Green
 Birmingham, B28 8JG
Telephone 0121 693 5382
 DX
Email ah@a-hlaw.co.uk
Website
 T/A Names

Approved Manager(s)

Amar Habib
 Solicitor
 Approved Manager for Civil Litigation
 Approved Manager for Family Litigation
 Compliance Manager for Practice Management
 Compliance Manager for Accounts

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Civil Litigation	✓	✓
Family Litigation	✓	✓

Alexander Legal Services Ltd	Specialist and Authorised For: Probate	Consumer Protection
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CILEx Regulation ID 3001391
Authorisation Date 1 April 2022
Address Quay View
 2A-3A Union Quay
 North Shields
 Tyne and Wear
 NE30 1HJ
Telephone 01913077150
 DX
Email info@alexanderlegal.co.uk
Website <https://www.alexanderlegal.co.uk>
 T/A Names

Approved Manager(s)

Shaun Alexander
 CILEX Probate Practitioner
 Approved Manager for Probate
 Compliance Manager
 (for Practice Management and Accounts)

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Probate (including Estate Administration)	✓	✓
Wills	✓	
Trusts	✓	

Amin and Associates Limited	Specialist and Authorised For: Immigration	Consumer Protection
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CILEx Regulation ID 3001081
Authorisation Date 23 August 2021
Address 60 Plumstead High Street
 London
 SE18 1SL
Telephone 02070419760
 DX
Email info@successlegalpractice.com
Website www.successlegalpractice.com
 T/A Names Success Legal Practice

Approved Manager(s)

Mohammad Islam
 Chartered Legal Executive
 CILEX Immigration Practitioner
 Approved Manager for Immigration
 Compliance Manager
 (for Practice Management and Accounts)

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Fund
Immigration	✓	✓

Argo Life & Legacy Limited		Specialist and Authorised For: Probate	Consumer Protection		
CILEx Regulation ID	2168365	Approved Manager(s)	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Authorisation Date	6 May 2016	Kelly Collier	Probate (including Estate Administration)	✓	✓
Address	PO Box 1451 Maidstone Kent ME14 9DG	Chartered Legal Executive CILEx Probate Practitioner Approved Manager for Probate Compliance Manager (for Practice Management and Accounts)	Wills	✓	
Telephone	01622 843729		Trusts	✓	
DX					
Email	info@argolifeandlegacy.co.uk				
Website	www.argolifeandlegacy.co.uk				
T/A Names					

Attenboroughs Probate and Wills Ltd		Specialist and Authorised For: Probate	Consumer Protection		
CILEx Regulation ID	3001298	Approved Manager(s)	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Authorisation Date	6 September 2022	Nikki Drake	Probate (including Estate Administration)	✓	✓
Address	1 Tower House, Tower Centre, Hoddesdon Hertfordshire EN11 8UR	CILEX Practitioner (ACCA-Probate) Approved Manager for Probate	Wills	✓	
Telephone	01992 468536	David Pattman	Trusts	✓	
DX		CILEX Practitioner (ACCA-Probate) Approved Manager for Probate Compliance Manager (for Practice Management and Accounts)			
Email	wills@attenboroughs.com				
Website	https://www.attenboroughsprobateandwills.co.uk				
T/A Names					

Byrne, Campbell, Moloi Law LLP		Specialist and Authorised For: Litigation	Consumer Protection		
CILEx Regulation ID	2182916	Approved Manager(s)	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Authorisation Date	7 December 2018	James Byrne	Civil Litigation	✓	✓
Address	Broadstone Mill Broadstone Road STOCKPORT Cheshire SK5 7DL	Solicitor Approved Manager for Civil Litigation Approved Manager for Criminal Litigation Compliance Manager for Practice Management	Criminal Litigation	✓	✓
Telephone	0161 443 4141	Patrick Campbell	Employment	✓	
DX		Solicitor Approved Manager for Civil Litigation Approved Manager for Criminal Litigation Compliance Manager for Accounts	Landlord & Tenant	✓	
Email	info@bcmlaw.co.uk				
Website	www.bcmlaw.co.uk				
T/A Names	BCM Law				

Carrington Chase Law Ltd		Specialist and Authorised For: Litigation	Consumer Protection		
CILEx Regulation ID	3002033	Approved Manager(s)	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Authorisation Date	2 May 2024	Rachel Houghton	Civil Litigation	✓	✓
Address	112A Bolton Road Worsley Manchester M28 3BW	Chartered Legal Executive CILEx Litigator and Advocate (civil) Approved Manager for Civil Litigation Compliance Manager (for Practice Management and Accounts)			
Telephone	07534 943809				
DX					
Email	rh@carringtonchase-law.co.uk				
Website					
T/A Names					

Charles A Marshall Lawyers Limited		Specialist and Authorised For: Litigation	Consumer Protection		
CILEx Regulation ID	2184203	Approved Manager(s)	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Authorisation Date	8 March 2019	Julia Rutter	Civil Litigation	✓	✓
Address	Office 17A Blackpool Technology Centre Faraday Way, Blackpool. FY2 0JW	Chartered Legal Executive CILEx Litigator and Advocate (civil) Approved Manager for Civil Litigation Compliance Manager (for Practice Management and Accounts)	Debt	✓	
Telephone	01253 385982				
DX					
Email	info@charlesamarshall.com				
Website	www.charlesamarshall.com				
T/A Names					

ELMS Legal Limited		Specialist and Authorised For: Litigation	Consumer Protection														
CILEx Regulation ID	2164466	Approved Manager(s)															
Authorisation Date	13 June 2016	Edmund Shoreman-Lawson															
Address	31 Handley Street Sleaford Lincolnshire NG34 7TQ	Solicitor Approved Manager for Civil Litigation Compliance Manager (for Practice Management and Accounts)															
Telephone	01529 406097																
DX																	
Email	ed@elmslegal.co.uk																
Website	http://elmslegal.co.uk/																
T/A Names																	
		<table border="1"> <thead> <tr> <th>Areas of Law provided by this Firm</th> <th>Covered by Insurance</th> <th>Covered by Compensation Arrangements</th> </tr> </thead> <tbody> <tr> <td>Civil Litigation</td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Debt Management</td> <td>✓</td> <td></td> </tr> <tr> <td>Business Contracts</td> <td>✓</td> <td></td> </tr> </tbody> </table>				Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements	Civil Litigation	✓	✓	Debt Management	✓		Business Contracts	✓	
Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements															
Civil Litigation	✓	✓															
Debt Management	✓																
Business Contracts	✓																

Essex Law Limited		Specialist and Authorised For: Litigation	Consumer Protection																	
CILEx Regulation ID	2184599	Approved Manager(s)																		
Authorisation Date	13 May 2019	Jane Blowers																		
Address	Unit 16 Clacton Enterprise Centre 1-2 Davy Road Gorse Lane Industrial Estate Clacton-on-Sea Essex CO15 4XD	Chartered Legal Executive CILEx Litigator and Advocate (civil) Approved Manager for Civil Litigation Compliance Manager (for Practice Management and Accounts)																		
Telephone	01255 258480																			
DX																				
Email	enquiries@essexlawlimited.com																			
Website	www.essexlawlimited.com																			
T/A Names																				
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Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements																		
Civil Litigation	✓	✓																		
Debt Management	✓																			
Corporate Finance & Structuring	✓																			
Business Affairs	✓																			

Eventum Legal Limited		Specialist and Authorised For: Litigation	Consumer Protection														
CILEx Regulation ID	3002253	Approved Manager(s)															
Authorisation Date	1 July 2024	Jessica Wilson															
Address	10 Swifen Lake Great Sankey Warrington WA5 3YN	Chartered Legal Executive CILEx Litigator and Advocate (criminal law) Approved Manager for Criminal Litigation Compliance Manager (for Practice Management and Accounts)															
Telephone	0161 706 0602																
DX																	
Email	jessica@eventumlegal.co.uk																
Website	www.eventumlegal.co.uk																
T/A Names																	
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Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements															
Criminal Litigation	✓	✓															

Firth Law Limited		Specialist and Authorised For: Litigation	Consumer Protection														
CILEx Regulation ID	2172610	Approved Manager(s)															
Authorisation Date	9 January 2017	Janet Firth															
Address	111 Piccadilly Manchester M1 2HY	Chartered Legal Executive CILEx Litigator and Advocate (civil) Approved Manager for Civil Litigation Compliance Manager (for Practice Management and Accounts)															
Telephone	01706 941400																
DX																	
Email	info@firthlaw.co.uk																
Website	www.firthlaw.co.uk																
T/A Names																	
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Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements															
Civil Litigation	✓	✓															
Landlord & Tenant	✓																
Debt Recovery	✓																

Gorvett and Bailey Limited		Specialist and Authorised For: Litigation	Consumer Protection								
CILEx Regulation ID	2183044	Approved Manager(s)									
Authorisation Date	2 January 2019	Anna Bailey									
Address	1 Bellchambers Close London Colney ST. ALBANS Hertfordshire AL2 1NP	Solicitor Approved Manager for Civil Litigation									
Telephone		Maxine Gorvett									
DX		Chartered Legal Executive CILEx Litigator and Advocate (civil) Approved Manager for Civil Litigation Compliance Manager (for Practice Management and Accounts)									
Email	info@gorvettandbailey.co.uk										
Website	www.gorvettandbailey.co.uk										
T/A Names	Gorvett & Bailey										
		<table border="1"> <thead> <tr> <th>Areas of Law provided by this Firm</th> <th>Covered by Insurance</th> <th>Covered by Compensation Arrangements</th> </tr> </thead> <tbody> <tr> <td>Civil Litigation</td> <td>✓</td> <td>✓</td> </tr> </tbody> </table>				Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements	Civil Litigation	✓	✓
Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements									
Civil Litigation	✓	✓									

Holland Family Law Limited	Specialist and Authorised For: Litigation	Consumer Protection
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CILEx Regulation ID **2175032**
 Authorisation Date **14 July 2017**

Address Office 7, The Coach House,
 Desford Hall,
 Leicester Lane, Desford,
 Leicester,
 LE9 9JJ

Telephone 0116 436 2170
DX
Email claire@hollandfamilylaw.co.uk
Website www.hollandfamilylaw.co.uk
T/A Names

Approved Manager(s)

Claire Holland
 Chartered Legal Executive
 CILEX Litigator and Advocate (Family)
 Approved Manager for Family Litigation
 Compliance Manager
 (for Practice Management and Accounts)

Jennifer McNeil
 Solicitor
 Approved Manager for Family Litigation

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Family Litigation	✓	✓

HopeHolm Family Law Ltd	Specialist and Authorised For: Litigation	Consumer Protection
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CILEx Regulation ID **3000926**
 Authorisation Date **1 September 2021**

Address 60 St Martin's Lane
 London
 WC2N 4JS

Telephone 0203 488 8620
DX
Email angelique@hopeholm.co.uk
Website www.hopeholm.co.uk
T/A Names HopeHolm Family Law

Approved Manager(s)

Angelique Holm
 Solicitor
 Approved Manager for Family Litigation
 Compliance Manager
 (for Practice Management and Accounts)

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Family Litigation	✓	✓

Joshi Advocates Limited	Specialist and Authorised For: Immigration	Consumer Protection
	Specialist and Authorised For: Litigation	

CILEx Regulation ID **2178800**
 Authorisation Date **5 February 2018**

Address Adam House, 7-10 Adam Street,
 The Strand, London,
 WC2N 6AA

Telephone 07462425149
DX
Email joshi@joshiadvocates.co.uk
Website
T/A Names

Approved Manager(s)

Khyati Joshi
 Chartered Legal Executive
 CILEX Immigration Practitioner
 Approved Manager for Immigration

CILEX Litigator and Advocate (Civil)
 Approved Manager for Civil Litigation

Compliance Manager
 (for Practice Management and Accounts)

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Fund
Immigration	✓	✓
Civil Litigation	✓	✓

Consumer Protection

Patricia White Lawyers & Advocates Ltd	Specialist and Authorised For: Litigation	Consumer Protection
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CILEx Regulation ID **2163508**
 Authorisation Date **1 February 2017**

Address Tower House Business Centre
 Fishergate
 York
 YO10 4UA

Telephone 07484 709854
DX
Email patriciaaw@pw-la.co.uk
Website www.patriciawhitelawyer.co.uk
T/A Names

Approved Manager(s)

Patricia White
 Chartered Legal Executive
 CILEx Litigator and Advocate (civil)
 Approved Manager for Civil Litigation
 Compliance Manager
 (for Practice Management and Accounts)

Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Civil Litigation	✓	✓
Employment	✓	
Landlord & Tenant	✓	
Debt Recovery	✓	

Phoenix Family Solutions Ltd		Specialist and Authorised For: Litigation	Consumer Protection		
CILEx Regulation ID	3001407	Approved Manager(s)	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
Authorisation Date	16 June 2023	Deborah Whicker	Family Litigation	✓	✓
Address	Three Gables Business Centre Cornerhall Hemel Hempstead Hertfordshire HP3 9HN	Chartered Legal Executive CILEX Litigator and Advocate (Family) Approved Manager for Family Litigation Compliance Manager (for Practice Management and Accounts)			
Telephone	01442 211003				
DX					
Email	enquiries@phoenixfamily.uk				
Website	https://phoenixfamily.solutions				
T/A Names					

TI Law Ltd		Specialist and Authorised For: Probate	Consumer Protection		
Licensed Body		Specialist and Authorised For: Conveyancing	Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements
CILEx Regulation ID	3000685	Approved Manager(s)	Probate (including Estate Administration)	✓	✓
Authorisation Date	1 September 2021	Ekta Porter	Conveyancing (Ancillary to the private client work being undertaken)	✓	✓
Address	Crown House 1 Stafford Place Weston-Super-Mare Somerset BS23 2QZ	Solicitor Approved Manager for Probate Head of Legal Practice	Trusts	✓	
Telephone	01934 317377	Joanne Dickson	Wills	✓	
DX		Approved Manager Owner Head of Finance and Administration			
Email	customercare@tilaw.co.uk				
Website	https://www.tilaw.co.uk				
T/A Names					

Wills & Probate Solutions Ltd		Specialist and Authorised For: Probate	Consumer Protection		
Approved Manager(s)		Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements	
CILEx Regulation ID	3002007	Marriane Allen	Probate (including Estate Administration)	✓	✓
Authorisation Date	15 October 2023	CILEX Probate Practitioner Approved Manager for Probate Compliance Manager (for Practice Management and Accounts)	Wills	✓	
Address	9 Broad Road Willingdon East Sussex BN20 9QS				
Telephone	01323 488641				
DX					
Email	willsandprobate23@gmail.com				
Website					
T/A Names					

Winterborne Legal Services Limited		Specialist and Authorised For: Probate	Consumer Protection		
Approved Manager(s)		Areas of Law provided by this Firm	Covered by Insurance	Covered by Compensation Arrangements	
CILEx Regulation ID	3000087	Christine Harley Davies	Probate (including Estate Administration)	✓	✓
Authorisation Date	20 January 2020	Solicitor Approved Manager for Probate Compliance Manager (for Practice Management and Accounts)	Wills	✓	
Address	5 Laurel Close Bridport Dorset DT6 5RQ		Trusts	✓	
Telephone	07548 159875				
DX					
Email	christine@winterbornelegal.co.uk				
Website	https://winterbornelegal.com/				
T/A Names					