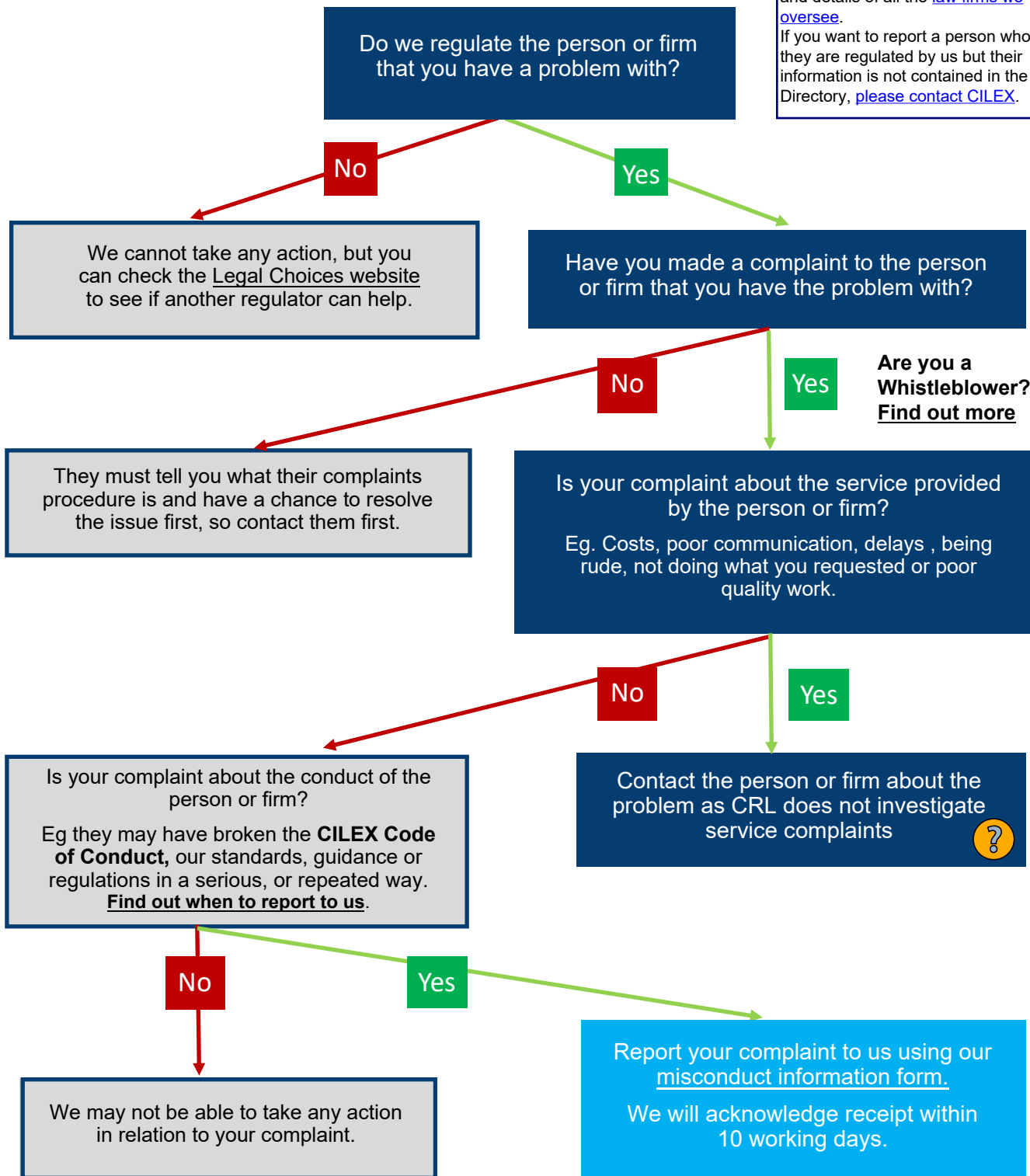


# CILEx Regulation complaints process

Find details of the fully qualified lawyers we regulate in our [Practitioner Directory](#) and details of all the [law firms we oversee](#).  
If you want to report a person who says they are regulated by us but their information is not contained in the Directory, [please contact CILEX](#).



**Initial review:**

- Carried out within 28 days.
- We may ask you some questions to help us
- If we can deal with the complaint, we will investigate further.
- Compensation is not available as an outcome.
- If we cannot deal with the complaint, we will let you know.

**Next steps: Investigation, decisions and final outcomes - [find out more](#)**